A Business Journey (1st half)

TN Chan STEM Entrepreneurs Series 2016-10-19 AUT

Agenda

Purpose: A business journey for ref, not to encourage or discourage anyone to go into business

- 1. Who am I?
- 2. Going into Business
- 3. Who is my mentor?
- 4. Wheel of Life
- 10 minutes per topic + Q&A welcome

Self Introduction



- Chartered Engineer
 - Director & System Architect of Compucon New Zealand
 - Member of New Zealand Alliance for SKA pre-construction design
 - Industry Supervisor for University of Auckland and Massey University
- Migrated from Hong Kong to Wellington in 1985

Wellington



Taranaki Street, 1959

- Recruited by NZG
 - Worked 6 years in major government owned engineering organisation
- Senior engineering consultant in SCADA
 - Supervised a team of 10
- Resigned for Auckland- why?

Embarrassment Forever

- Single most impressive event
 - Singapore
 - 1990
 - International
 Electricity Supply
 Industry
 Conference
 - 2000 delegates
 - as part of New Zealand team



No warning, no training, NZ Embassy supplied black uniform and video CD for practising in hotel room for 2 nights

Auckland



Good mix of openness, culture, and more modern (human vs space)

- Auckland was the reason?
- Counting beans in Auckland
 - No income
 - No knowledge of place
 - No business experience
 - No customers
 - One supplier = major shareholders
- Total bet of career/life

Compucon New Zealand

producing computers



One experienced and one ignorant

- Motivation in 1992
 - PC technology was a mystery
 - Freedom of everything (fully accountable for own behaviour)
- Bed of 2 dreams
 - Supplier moving stock & making money
 - Engineer indulged in technology

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What's a Business Person?



- Going into Business is
 - Not being employed
 - Not self employed
 - Not a chartered engineer
- Business is about
 - Setting budget of what & how much to spend (financial)
 - Hiring and firing (legal)
 - Attracting customers to pay (marketing)

What going into?

Roughly





- The Thread
 - Never looked back
 - Focus on today and tomorrow
 - Accountant said 'destination is to sell the business' which I disagreed

First Year in Business

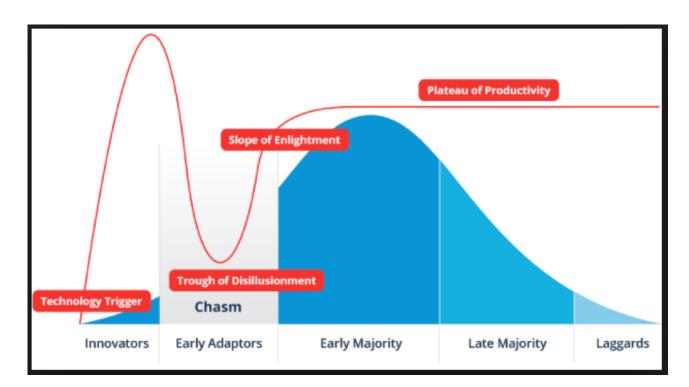


I was alive by eating little!

- Wrote a Business Plan (3 months of no pay leave in Wellington)
 - Major shareholders did not want to read it
 - It kept me in balance
- Business Position
 - 3 full time staff
 - An office with a warehouse in Glenfield
 - 2 containers of computer stock in warehouse (\$200,000)
 - Little sales + bad debts

Business Came in

- PC Adoption Lifecycle
 - Peaked in 1999 (Y2K bug)
 - Profitable from 1994 to 2015, Real R&D since 2013



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Who's my Mentor?

- Peter Drucker
- Michael Porter
- Clayton Christensen
- Ken Robinson



Peter Drucker



1909 - 2005

- Knowledge Worker
 - versus Process Worker
 - No end to knowledge
- The Executive
 - Manage Oneself

Michael Porter



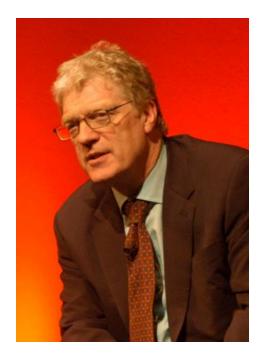
- What is Strategy? — Give and take
- What is it?
 - Define the boundary
 - Give up
 - Give back
 - Take up

Clayton Christensen



- Most successes
 - Not deliberate
 - Emerging conditions
 - (sky, earth, people)
- Why they succeeded?
 - Bill Gates
 - Steve Job

Ken Robinson

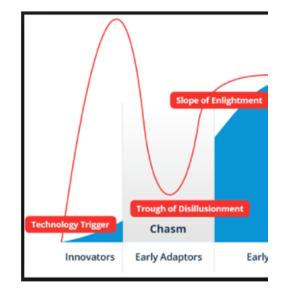


- Can we do it?
 - Talent is a special natural or learned ability of a high quality
 - Passion is a strong deep often uncontrollable feeling

Compucon II

- Operations
 - Downsized since 2000
 - Became the thread supporting R&D
- R&D for Compucon II
 - Separate and new team
 - Focus on post-Moore computing developments
 - Fill major technology gap in NZ (gap has unknown depth)

2013 meeting Andrew & Sergei presented a serious opportunity of this century for New Zealand

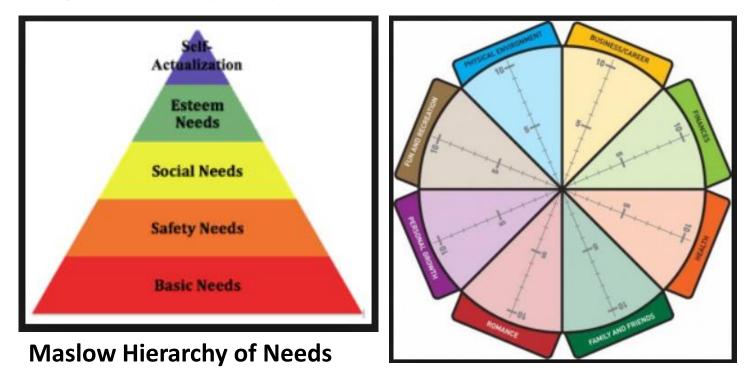


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Wheel of Life

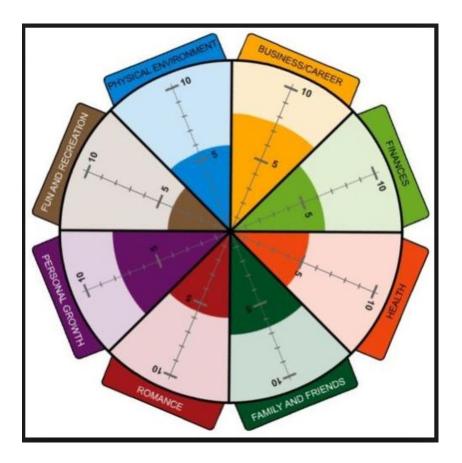
• Bring back the perspective and balance



http://www.startofhappiness.com/wheel-of-life-a-self-assessment-tool/

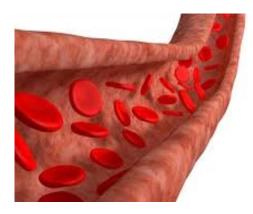
Maintain the Balance

• Regularly find my feet



- This pertains to Process
 - End is the same for all
 - Financial
 profit is a
 spoke and
 hub (many
 disagree)

Is the Journey successful?



Made a lot of Money = More red cells in blood than normal person

- Would we want to be BG or SJ?
 - Or live our life?
- Its not money, what then?
 - A enjoyable process of learning (experience)
 - Freedom of expression and action

Should we go into Business?



Offering, mobilising, detecting, appropriating, navigating, surfing

- Physical Checks
 - invention is flower,
 innovation is weed
 - OMDANS (ACM 2015-12 page 24)
- Mental Checks
 - Ken Robinson
 - Wheel of Life